

CORPORATE PERFORMANCE REPORT

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| Relevant Portfolio Holder | Councillor G N Denaro, Leader of the Council (Governance/Policy and Performance and HR) and Councillor B T Cooper (Finance and Enabling) |
| Portfolio Holder Consulted | Yes |
| Relevant Head of Service | Deb Poole, Head of Transformation & OD |
| Ward(s) Affected | All wards |
| Ward Councillor(s) Consulted | N/A |
| Key Decision / Non-Key Decision | No |

1. SUMMARY OF PROPOSALS

To review performance information relating to a set of key corporate measures and the strategic purpose 'Help me run a successful business.

2. RECOMMENDATIONS

Cabinet is asked to note the contents of the report and associated appendix (Appendix 1).

3. KEY ISSUES

Financial Implications

- 3.1 Effective performance management will enable the Council to use limited resources in a more targeted manner, maximising the value of Council services and allowing the Council to be even more responsive to our customers' needs.

Legal Implications

- 3.2 There are no legal implications arising from this report.

Service / Operational Implications

- 3.3 Using performance data enables the Council to understand if it is working towards the strategic purposes and delivering the priority actions set out in the Council Plan.

Customer / Equalities and Diversity Implications

- 3.4 The strategic purposes are from a customers' perspective, so relevant and robust performance data will enable the Council to understand if it is delivering what matters to customers, as identified through the Council Plan.

- 3.5 There are no equality and diversity implications arising directly from this report; however, the importance of understanding how the Council performs for all residents is important.

4. RISK MANAGEMENT

- 4.1 Using data to ensure the Council meets the strategic purposes and delivers on the priority actions in the Council Plan will support the management of risks identified around the delivery of those strategic purposes. The reviewing of performance data also contributes to a robust and effective decision making process.

5. APPENDICES

Appendix 1 - Corporate Performance Report (Help me run a Successful Business) May 2018

AUTHOR OF REPORT

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